



# ANTI-CORRUPTION SUPPORT OF INVESTORS

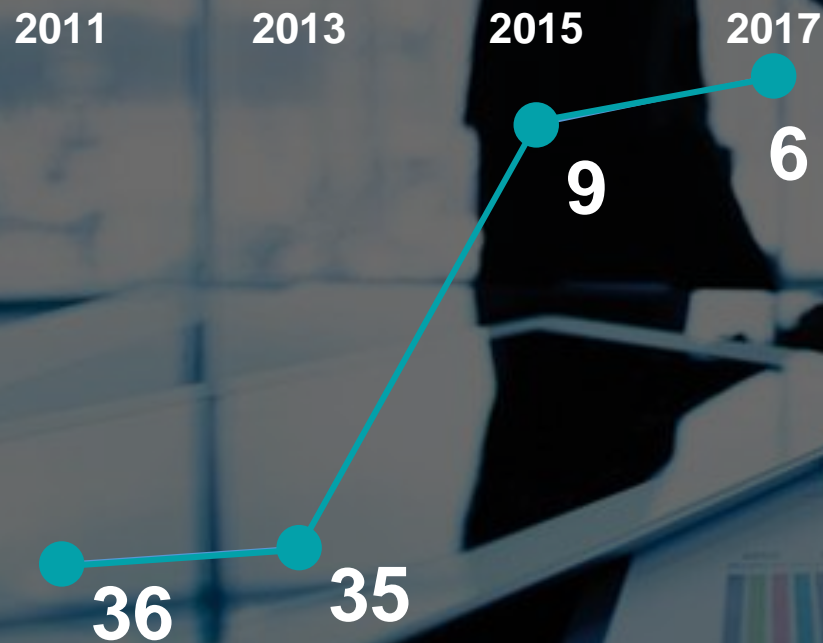
AGENCY OF THE REPUBLIC OF KAZAKHSTAN  
FOR CIVIL SERVICE AFFAIRS AND ANTI-CORRUPTION

# BUSINESS FRIENDLY ENVIRONMENT

## DOING BUSINESS 2018

36<sup>th</sup> among 190 countries

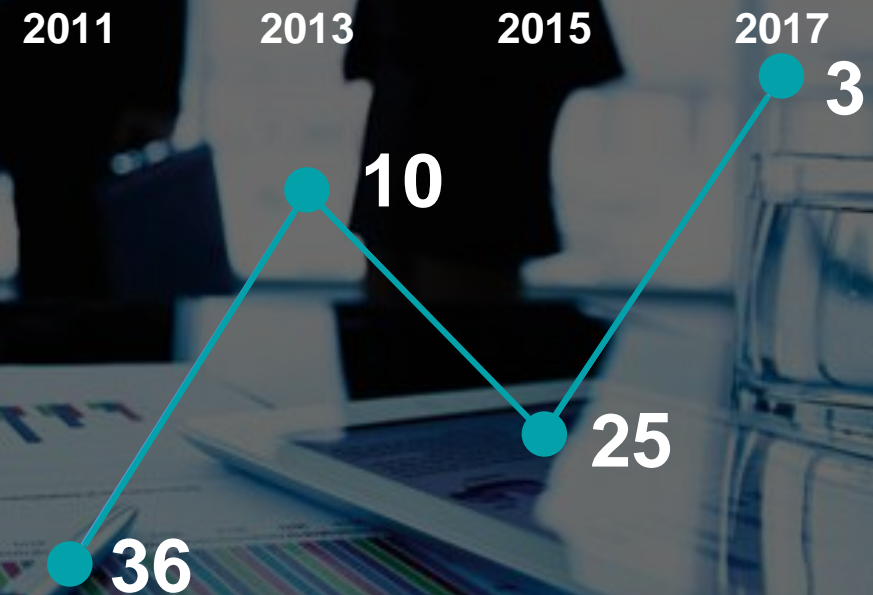
### Performance of Contracts



## GLOBAL COMPETITIVENESS INDEX

53<sup>th</sup> among 138 countries

### Strength of Investor Protection



# GOVERNMENT SUPPORT FOR INVESTMENT PROJECTS



## Visa-free entry

30-day visa-free stay: citizens of more than 60 countries (all 35 OECD member-countries)



## Investment Ombudsman

Protects legal rights and legitimate interests of foreign investors in Kazakhstan



## Investors Service Centre (One Stop Shop)

- 363 public services for investors (investment contracts, visa support, etc.)
- Free consultations on investment legislation

# COMMUNICATION PLATFORMS: INVESTORS AND GOVERNMENT



**Foreign Investors' Council  
chaired by the President**

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**Council on improvement  
of investment climate chaired  
by the Prime Minister**

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**Governmental Council  
for resolving systemic issues  
investors encounter**



KAZAKH INVEST  
NATIONAL COMPANY  
FOR INVESTMENT  
SUPPORT AND PROMOTION

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1

a single negotiator representing the interests of the Government in discussions on the prospects and conditions pertinent to implementation of investment projects

2

services to support investment projects from an idea to implementation (“one-stop shop”)

3

front-offices in France, Germany, China, Turkey and USA



**INDEPENDENT FINANCIAL COURT**

**DISPUTE SETTLEMENT  
BASED ON CASE LAW**

**REPUTATION  
AND RECOGNIZED  
AUTHORITY  
OF APPOINTED JUDGES**

**INTERNATIONAL  
ARBITRATION CENTER**

**PRINCIPLES OF  
TRANSPARENCY AND  
PREDICTABILITY**



# PROTECTING BUSINESS AND INVESTMENT project office

- Creating a favorable investment climate and increasing trust and confidence of businesses and investors in the institutions of state authority
- 100% elimination of corruption risks

# PROJECT AREAS



**IMPLEMENTATION  
OF ADVANCED  
PREVENTIVE  
MECHANISMS  
FOR COMBATING  
CORRUPTION**





**Lack of access to up-to-date editions of normative and technical documents**

**Imperfection or lack of legislative regulation relevant to a specific issue**

**An established opinion that an issue can be resolved quickly for an additional fee**

**Lack of legal awareness among entrepreneurs**

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# **CAUSES OF ILLEGAL PAYMENTS\***

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**Complex bureaucratic procedures**

**Deliberate delays by civil servants**

**Poor awareness on legal solutions in specific cases**

**Entrepreneurs give bribes to receive quality services**

\* research findings (survey among entrepreneurs in 2017)

# LEGAL SUPPORT FOR INVESTORS

INVESTORS  
JOIN

**Integrity Pact**

AGENCY  
PROVIDES

**Legal Support**



Full range of legal advice  
for businesses



Quality assurance  
in government agencies' work



Improvement of laws  
and regulations

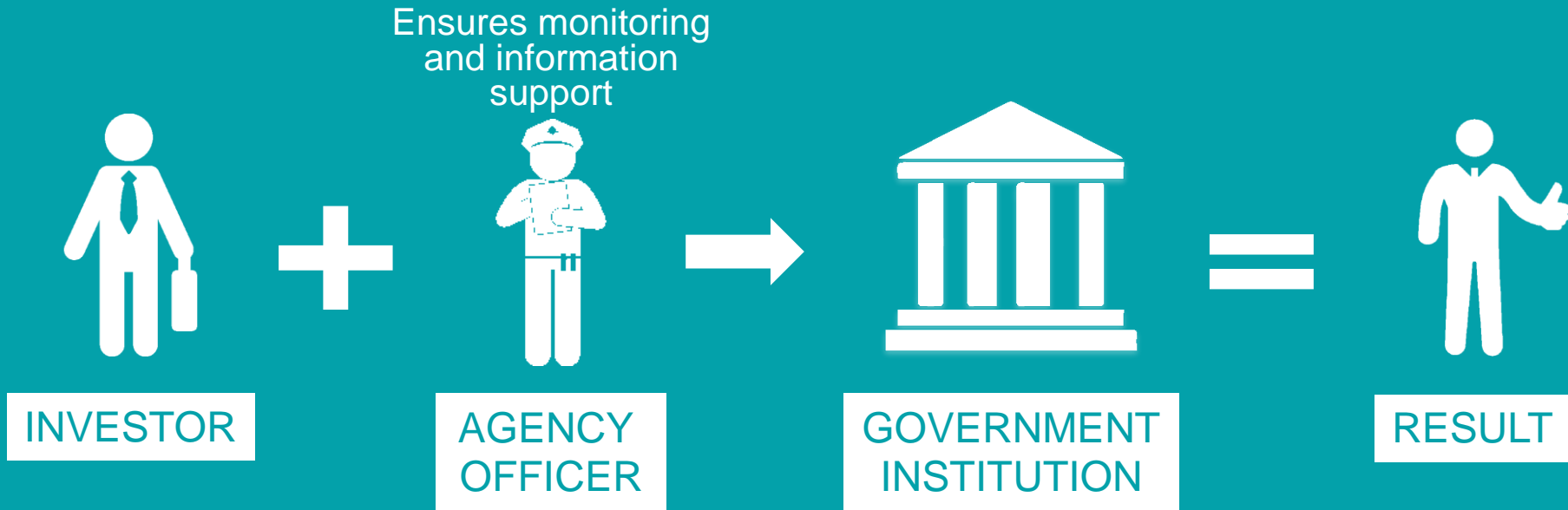


Available 24/7

WORST-CASE SCENARIO



SOLUTION



# 30%

eliminated through the Agency  
regular functions: e.g., oversight  
of public services

## **CORRUPTION RISKS**

# 70%

eliminated if the Agency provides  
monitoring from the very beginning  
of interaction of the investor with  
government institutions



# AGENCY



exercises its  
oversight role



provides analysis  
of business processes  
to identify corruption risks



takes measures  
to improve legislation

# EMERGENCY CARDS

When faced with “red tape” and corruption, investors can contact the Agency:

**1** Regional officers

**2** Anticorruption Policy Department director

**3** Chairman of the Agency

*\*depends on the complexity of the case*





# THANK YOU FOR YOUR ATTENTION!

FOR FURTHER INFORMATION PLEASE CONTACT US  
[protectinvestments.kz@gmail.com](mailto:protectinvestments.kz@gmail.com)

