



ANTI-CORRUPTION SUPPORT OF INVESTORS

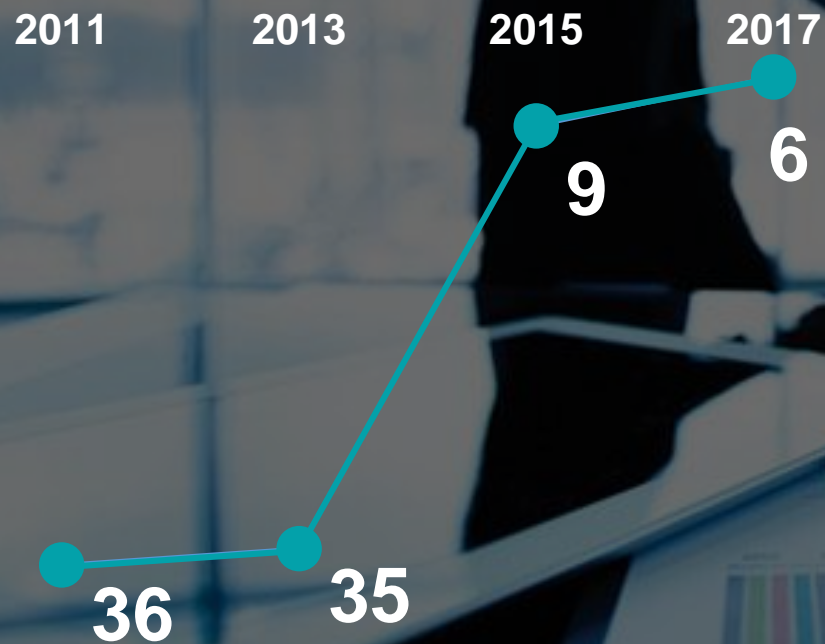
AGENCY OF THE REPUBLIC OF KAZAKHSTAN
FOR CIVIL SERVICE AFFAIRS AND ANTI-CORRUPTION

BUSINESS FRIENDLY ENVIRONMENT

DOING BUSINESS 2018

36th among 190 countries

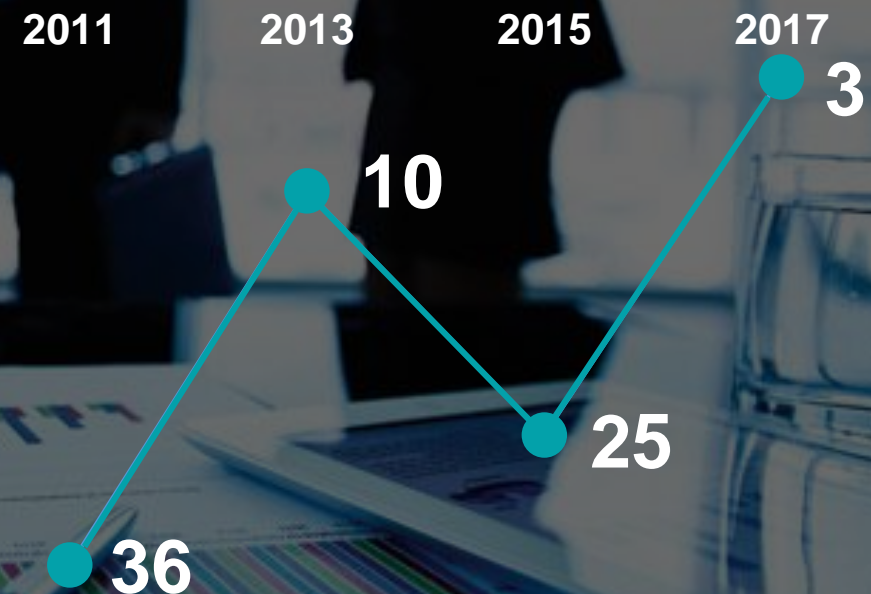
Performance of Contracts



GLOBAL COMPETITIVENESS INDEX

53th among 138 countries

Strength of Investor Protection



GOVERNMENT SUPPORT FOR INVESTMENT PROJECTS



Visa-free entry

30-day visa-free stay: citizens of more than 60 countries (all 35 OECD member-countries)



Investment Ombudsman

Protects legal rights and legitimate interests of foreign investors in Kazakhstan



Investors Service Centre (One Stop Shop)

- 363 public services for investors (investment contracts, visa support, etc.)
- Free consultations on investment legislation

COMMUNICATION PLATFORMS: INVESTORS AND GOVERNMENT



**Foreign Investors' Council
chaired by the President**

[Click to know more](#)



**Council on improvement
of investment climate chaired
by the Prime Minister**

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**Governmental Council
for resolving systemic issues
investors encounter**



KAZAKH INVEST
NATIONAL COMPANY
FOR INVESTMENT
SUPPORT AND PROMOTION

[Click to know more](#)

1

a single negotiator representing the interests of the Government in discussions on the prospects and conditions pertinent to implementation of investment projects

2

services to support investment projects from an idea to implementation (“one-stop shop”)

3

front-offices in France, Germany, China, Turkey and USA



INDEPENDENT FINANCIAL COURT

**DISPUTE SETTLEMENT
BASED ON CASE LAW**

**REPUTATION
AND RECOGNIZED
AUTHORITY
OF APPOINTED JUDGES**

**INTERNATIONAL
ARBITRATION CENTER**

**PRINCIPLES OF
TRANSPARENCY AND
PREDICTABILITY**



PROTECTING BUSINESS AND INVESTMENT project office

- Creating a favorable investment climate and increasing trust and confidence of businesses and investors in the institutions of state authority
- 100% elimination of corruption risks

PROJECT AREAS



**IMPLEMENTATION
OF ADVANCED
PREVENTIVE
MECHANISMS
FOR COMBATING
CORRUPTION**



Lack of access to up-to-date editions of normative and technical documents

Imperfection or lack of legislative regulation relevant to a specific issue

An established opinion that an issue can be resolved quickly for an additional fee

Lack of legal awareness among entrepreneurs

CAUSES OF ILLEGAL PAYMENTS*

Complex bureaucratic procedures

Deliberate delays by civil servants

Poor awareness on legal solutions in specific cases

Entrepreneurs give bribes to receive quality services

* research findings (survey among entrepreneurs in 2017)

LEGAL SUPPORT FOR INVESTORS

INVESTORS
JOIN

Integrity Pact

AGENCY
PROVIDES

Legal Support



Full range of legal advice
for businesses



Quality assurance
in government agencies' work



Improvement of laws
and regulations

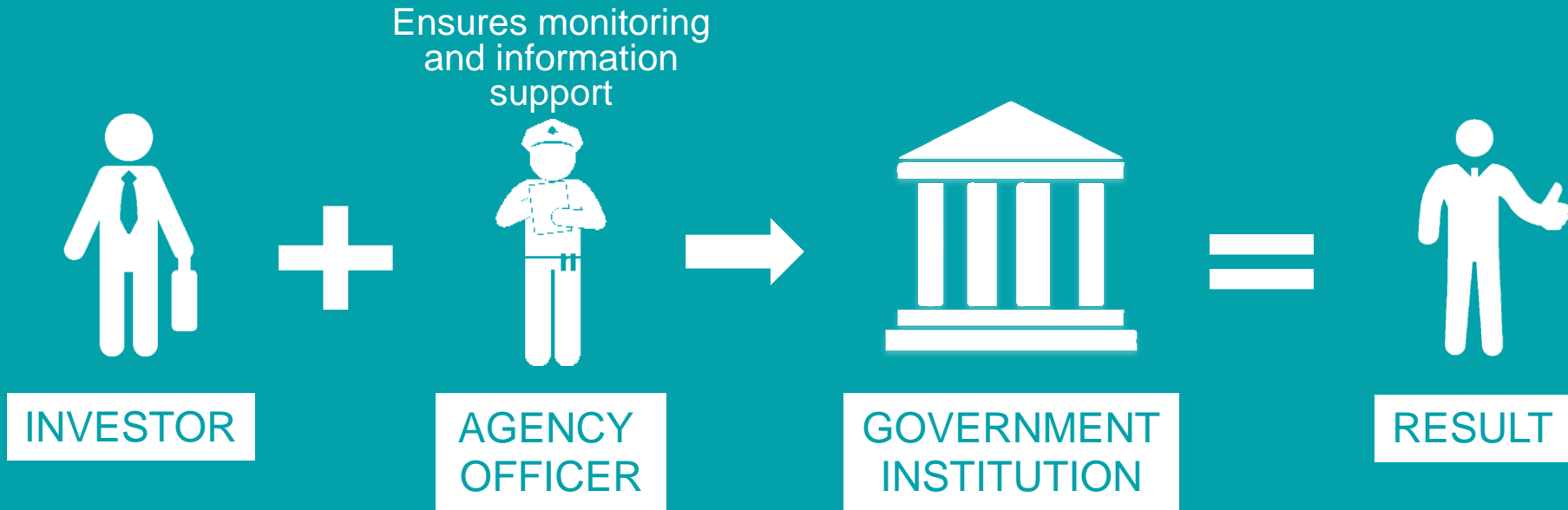


Available 24/7

WORST-CASE SCENARIO



SOLUTION



30%

eliminated through the Agency
regular functions: e.g., oversight
of public services

CORRUPTION RISKS

70%

eliminated if the Agency provides
monitoring from the very beginning
of interaction of the investor with
government institutions



AGENCY



exercises its
oversight role



provides analysis
of business processes
to identify corruption risks



takes measures
to improve legislation

EMERGENCY CARDS

When faced with “red tape” and corruption, investors can contact the Agency:

1 Regional officers

2 Anticorruption Policy Department director

3 Chairman of the Agency

**depends on the complexity of the case*





THANK YOU FOR YOUR ATTENTION!

FOR FURTHER INFORMATION PLEASE CONTACT US
protectinvestments.kz@gmail.com

